WE'RE
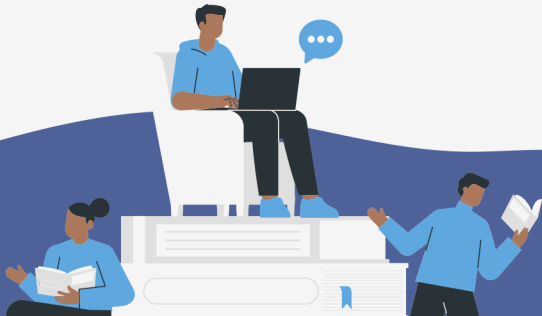# HIRING

Job Title: Operations Lead - Technology Company

Location: Ghana, Ridge-Accra

About Us:

We are one of the leading full-stack technology company operating in Ghana. Our innovative solutions span both front and back-end software operations, serving a diverse range of clients across industries. We pride ourselves on our creativity, adaptability, and commitment to achieving organizational goals through cutting-edge technology.
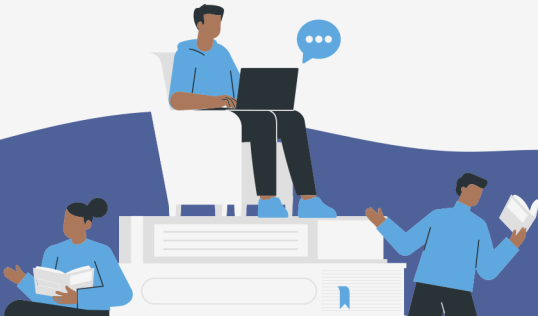
Role Overview:

As an Operations Lead, you will play a pivotal role in overseeing company operations, from front-end development to back-end infrastructure. You will lead a team of talented professionals, collaborate with executives, and drive initiatives to achieve our organizational objectives. This role requires a deep understanding of technology operations, business management, strong people management skills, and a creative approach to problem-solving.

Key Responsibilities:

- Oversee all aspects of project operations, including front-end and back-end software development, infrastructure management, and system optimization.
- Lead and mentor a team of professionals, providing guidance, support, and fostering a collaborative work environment.
- Collaborate with executives and stakeholders to define strategic goals and develop actionable plans to achieve them.
- Drive innovation and creativity within the tech space, identifying opportunities for process improvements, new technologies, and solutions to enhance our offerings.
- Ensure the efficient and effective delivery of projects, managing timelines, resources, and budgets to meet organizational objectives.
- Establish and maintain best practices, standards, and protocols for technology operations, ensuring compliance with industry regulations and security standards.
- Act as a liaison between technical and non-technical teams, facilitating communication, alignment, and understanding of project requirements and objectives.
- Stay abreast of industry trends, emerging technologies, and market developments, providing insights and recommendations to inform strategic decision-making.

Qualifications:

- Understanding of technology operations, with a focus on full-stack development and infrastructure management.
- Strong leadership skills, with the ability to inspire, motivate, and empower team members to achieve excellence.
- Excellent communication and interpersonal abilities, with the capacity to effectively collaborate with cross-functional teams and stakeholders.
- Strategic mindset, with the ability to translate organizational goals into actionable plans and initiatives.
- Creative problem-solving skills, with a passion for innovation and pushing the boundaries of technology.
- Experience working in a global or multi-cultural environment is a plus.
- Certifications in project management, technology leadership, or related fields are desirable.

How to Apply:

If you are a dynamic leader with a passion for technology operations and innovation, we want to hear from you! Please submit your resume and a cover letter to jobvacancyattechfirm@gmail.com outlining your relevant experience, qualifications, and why you are the ideal candidate for this role. All documents should be submitted by 21st April, 2024